

About Goodwill Industries

Our mission is changing lives and communities through the Power of WORK.

Goodwill is a non-profit social enterprise that engages consumers in reuse and recycling, and operates a number of business platforms including: donated goods/retail, café/hospitality, light industrial, manufacturing, recycling, commercial services and logistics, as well as an array of employment and training services.

Most importantly, Goodwill creates jobs ...jobs for those who need skills and work the most. Mission is integrated into all aspects of the operation and revenue generated from enterprise activities sustains the business and mission delivery frameworks.

What we offer

At Goodwill, you will discover a unique and diverse opportunity like no other. Having the chance to engage with and impact your community provides a sense of satisfaction. We provide an extensive orientation process, opportunities for professional growth, and a competitive compensation package.

How to reach us

www.goodwillindustries.ca



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Goodwill Industries is a non-profit, social enterprise that creates jobs and provides training and employment services, to support individuals on their journey to meaningful work. Currently we have an opportunity for:



Manager of Enabling Technology

The Manager of Enabling Technology will facilitate the development and implementation of a technology vision and strategy that aligns with Goodwill's mission and business strategic objectives; empowering people to achieve their full potential at work and in life, and propelling organizational performance.

Embracing trends and innovations in how technology can advance learning and literacy, accessibility, communications, health and safety, human resources, financial management, and a multitude of business platforms including retail, industrial, manufacturing, logistics, and hospitality; this leader will guide the technological transformation of the organization toward being more effective, efficient and empowering.

Principal Position Responsibilities:

- Understand Goodwill's mission and business pursuits and how technology can advance the organization's practices, results and people
- Understand and embrace trends, innovations and opportunities, both market ready and emerging, related to technology devices, infrastructure, software and applications
- Develop and maintain an organization wide assessment of existing learning and enterprise needs, systems, access to technology, and priority initiatives for new systems or upgrades
- Develop a strategic technology vision and plan in alignment with Goodwill's corporate strategic plan, with a focus on the diverse needs and abilities of users, geographic scope of interactions and communications, and the integration and streamlining of systems that are flexible, mobile and efficient across a variety of business and training platforms
 - Develop and oversee all technology annual plans and operating and capital budgets
 - Lead strategic technological initiatives and projects
- Determine governance, controls, administrator policies, guidelines and standards for technology and users
- Develop cyber security, privacy protection and business continuity plans consistent with legislation and prepare the organization for execution of an enterprise-wide disaster recovery and plan
- Participate in the development and delivery of training for end user performance and success with technology
- Develop and implement a communications strategy that will educate, inspire and engage stakeholders in technology
- Develop and oversee strategy to provide resolution to technical problems and 'hot desk' functions in a cost-effective manner.
- Develop, track, and control the technical services annual operating and capital budgets for purchasing, staffing, and operations
- Oversee service agreements with end users and monitor systems, programs, and equipment performance

Qualified Candidates Will Possess:

- University degree in the field of computer science, business administration, or a related field, Master's degree preferred
- 5 - 7 years of experience in the technology field and ideally 3 - 5 years of experience managing and/or directing technology operations
- Experience in strategic technology planning, execution, and policy development
- Excellent knowledge of technology environments, including telecommunications, networks, programming, media, and various forms of computers – desk tops, tablets, smartphones and emerging hybrid and new technologies
- Solid understanding of computer systems characteristics, features, and integration capabilities.
- Extensive knowledge of data processing, hardware platforms, enterprise software applications, and outsourced systems
- Technical and/or management experience with systems networking, databases, application development, and user support
- Exposure to business theory, business processes, management, budgeting, and business office operations
- Excellent understanding of project management principles
- Superior understanding of organizational goals and objectives
- Demonstrated ability to apply technology solutions to business problems
- In-depth knowledge of applicable laws and regulations as they relate to technology

If you have the desire and skills to make a difference, we encourage you to email your resume, as a Word document, before **4:30 PM, January 3, 2014** to the attention of:

Goodwill Human Resources
work@goodwillindustries.ca

We thank all applicants for their interest. However, only individuals selected for interviews will be contacted.